

Utilities Serving Briar Chapel

CALL BEFORE YOU DIG: All utilities in Briar Chapel are underground so it is important that you call 811 or go to the [811 website](#) to arrange for the utility lines to be marked before you dig. This should be done even for simple plantings in your garden since some lines -- especially the cable TV and Internet lines -- are close to the surface and are easy to break



These companies provide utility services to Briar Chapel:

Electric Service: Duke Energy Progress



800-452-2777 To report a power outage or other problem: 800-419-6356 or text OUT to 57801

[Duke Energy Progress Web Site](#)

On the Website you can [Register for Electric Outage Alerts](#) to receive phone or email alerts or text REG to 57801 for text alerts.

Natural Gas: Dominion Energy (previously PSNC Energy)



877-776-2427 Gas Leaks 877-776-2427 or dial 9-1-1

[Dominion Energy Website](#)

Water: Chatham County Water



919-542-8270 Emergencies: 919-548-3006

For general information: [Chatham County Utilities Website](#) For Water Quality reports go to [Chatham Coufnty Water Quality Reports](#).

Sewer: Envirolink



252-235-4900 Emergencies: 252-235-4900

In event of Sewage spills:

- *Call Envirolink 252-235-4900 (24 hours) Be specific on location of spill. Only they can provide crews to repair leaks and clean up spills.*
- *Report spill to NC Dept. of Environmental Quality, Water Resources Division 919-791-4200 (weekday office hours) / 800-858-0368 (outside office hours). They use these reports to track compliance with the sewer system's operating permits.*
- *Report to Briar Chapel Management Office 919-240-4955 (Weekday office hours) / 855-546-9462 (The FirstService Residential 24/7 Call Center for service outside office hours)) They use these reports to alert the rest of the community and to monitor repairs.*

Briar Chapel is served by a public utility sewer system owned by Old North State Water and operated by Envirolink. This system generates the reclaimed water that is used to irrigate the common spaces. Just as with the public utilities that provide Gas and Electric service, this is a company independent of ownership or control by Briar Chapel.

To start service, please call Envirolink directly at 252-235-4900. To pay Bills electronically: [Envirolink's e-commerce site](#).

Reclaimed water is explained at the [EPA Information on Recycled and Reclaimed Water](#).

Due to the topography of the community, some homes use grinder pumps. For important information on how to use and care for your pump read the [Grinder Pump Guidelines](#). If you have a problem with your grinder pump call Envirolink at 252-235-4900 (24 hours).

Information Letter: Interconnection of Fearington Village & Briar Chapel Wastewater System

System Status Reports provided by Old North State Water: [Sewer Update 09/25/2019](#)

Telecommunications

Two companies provide Internet, Telephone, and Television services in various service bundles.

AT&T

800-288-2020 [AT&T Website](#)

Spectrum

844-815-2644 [Spectrum Website](#)

Trash & Recycling

Trash and recycling is collected every Monday Weekly pickup of household trash and recycling is provided by the Briar Chapel Community Association. For questions call the Resident Services manager at 919-240-4955 or send an email to ResidentServices@BriarChapelLife.com.

For disposal of yard waste, electronic equipment, hazardous material, or large amounts of recyclables Chatham County provides services. See: [Chatham County Waste Services](#).